

**kirinari**

# Support to live the life you want.

The Kirinari approach to Home Care



**Expert care from a  
team you can rely on.**



# Start your home care journey with Kirinari.

**With over 35 years of experience, Kirinari is proud to support older Australians to live well – staying connected to the people, places and communities that matter most.**

Whether you need a small amount of help, or a higher level of coordinated support, we offer a comprehensive range of services designed to suit your individual needs and goals.

From personal care and domestic assistance to transport, social support and home modifications, we're here to help you make the most of your funding and continue living life your way.



**Kirinari has been an incredible support in my life, and I truly can't fault them in any way. Every member of the team goes above and beyond, showing genuine care, kindness, and professionalism in everything they do.**

– Kirinari Customer



# How to access home care services.

There are three main pathways to accessing home care services.

1

## Commonwealth Home Support Programme (CHSP)

CHSP is a government-funded service that provides low-level support and is suitable for those who need a little extra help managing everyday activities.

2

## Support at Home

Support at Home is a government-funded home care program that offers eight levels of support designed to help people with low to high needs, including those living with dementia, to live safely and comfortably at home.

3

## Private Home Care Services

Self-funded low and high level care, tailored to each person's unique care requirements.

# How to access government-funded aged care.

## 1 Apply for an assessment with My Aged Care

The first step is to apply for a face-to-face assessment through My Aged Care. You can apply for an assessment online at [myagedcare.gov.au/assessment/apply-online](https://myagedcare.gov.au/assessment/apply-online) or by calling **1800 200 422**.

## 2 Have your aged care assessment

If your application is successful, an assessor will visit you in your own home to discuss your home care needs. After your assessment, you will receive a Notice of Decision letter confirming your eligibility for government-subsidised services.

## 3 Find a home care provider

When you receive your assessment result, you'll also be provided with information on how to access services. You have choice and control over who delivers your support, so it's worth taking the time to research and select a provider you feel confident in.

## 4 Live safely and independently at home

The final step in the process is to commence your services. If you choose to partner with Kirinari, you will be matched with a dedicated local care team who will help you manage your services ongoing.

# Why choose Kirinari?

**As Australia's largest regional human services provider and a not-for-profit organisation, our purpose is simple: to support regional Australians to live a great life. Everything we do is designed to be easy to navigate, genuinely supportive, and centred around you.**

## **Expert care from a local team you can trust**

For over 35 years, Kirinari has been supporting older Australians and now proudly works alongside thousands of older people in more than 60 regional communities.

## **A dedicated team with in-house clinical oversight**

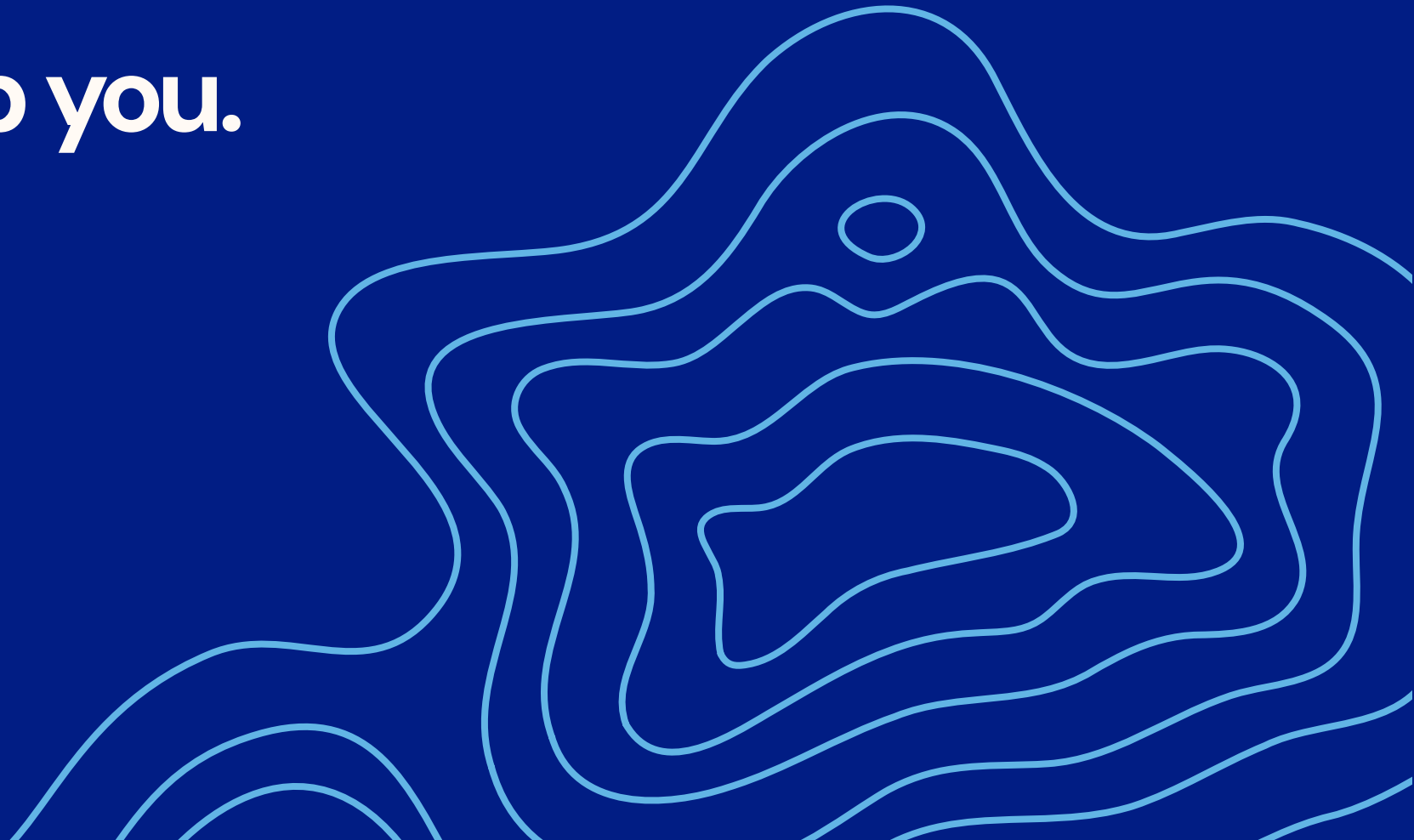
When you partner with Kirinari, you'll be matched with a dedicated team who coordinates your services and supports your goals. Your care is backed by in-house clinical oversight from our experienced team of nurses, giving you confidence and peace of mind.

## **Open and ongoing communication**

We believe great care starts with clear, consistent communication. We'll stay in regular contact, so you're always informed, always heard, and confident your care is working for you. With Kirinari, you're never left guessing.



**Here's how Kirinari's  
home care services  
can help you.**



## 1 Personal Care

We provide respectful, one-on-one support with daily personal tasks to help you stay safe, comfortable and independent. This can include help with showering, dressing, personal hygiene, continence care and medication reminders.

## 2 Domestic Assistance

Our team can help with everyday household tasks so you can continue living comfortably at home. Services may include cleaning, laundry, shopping, meal preparation, gardening and general home maintenance.

## 3 Social Support

If you'd like companionship or help staying connected, our social support services are tailored to you. Whether it's a friendly chat, help with technology or someone to accompany you on outings, we're here to support your social wellbeing.



4

#### Respite

Our flexible respite services support both you and your carer. Available in your home or at one of our centres, respite can be arranged regularly or at short notice, giving carers a break while ensuring your care continues.

5

#### Assistive Technology and Home Modifications

We can help you access mobility aids, safety equipment and home modifications such as bathroom changes or personal alarms, so you can remain safe, independent and confident at home.

6

#### Transport

Whether it's getting to the shops, a doctor's appointment, or simply catching up friends, we'll help you get where you need to be, stress-free and on time.

7

#### Nursing and Allied Health

Our community-based nursing and allied health services support your health and wellbeing. This includes nursing care, wound management, medication support, occupational therapy, speech pathology, continence support and chronic disease management.

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# Pricing.

Visit [kirinari.com.au/service/in-home-care/](https://kirinari.com.au/service/in-home-care/)  
or call our friendly team on 1300 547 462  
for pricing information on:

**Commonwealth Home Support Programme (CHSP)**

**Support at Home**

**Private Home Care Services**





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Start your journey with kirinari today

1300 547 462

[www.kirinari.com.au](http://www.kirinari.com.au)