## kirinari



# **Community Care Fee Schedule**

Effective From 1st September 2024.

SERVICE TYPE	соѕт				
Domestic/ Meal Prep Weekday	Qualified staff	<b>Half Hour</b> N/A	<b>Hour</b> \$69.00	<ul> <li>General domestic assistance with household tasks</li> <li>Meal Preparation (not cooking of meals)</li> </ul>	
Personal/Respite Care  Weekday Only hour service: Weekday Evening Saturday Sunday Public Holiday  Only personal care available for weekday half hour service	Qualified staff	Half Hour \$51.00 N/A N/A N/A N/A	Hour \$69.00 \$82.80 \$86.20 \$103.50 \$172.50	<ul> <li>Showering, personal hygiene, toileting, dressing and grooming</li> <li>Assistance with mobility and transfers</li> <li>Fitting of aids and appliances e.g., Ted stockings</li> <li>Transport to appointments, shopping and errands</li> <li>Cooking of Meals (more than preparation of ingredients)</li> <li>Comprehensive in-home backup service to ensure client's needs are met while regular carer is away</li> </ul>	
Personal/ Respite Care (AIN)  Weekday Weekday Evenings Saturday Sunday Public Holiday	Qualified staff	Less Than 1 Hour \$95.50 \$114.60 \$119.30 \$143.30 \$238.70	Hour \$76.50 \$91.80 \$95.60 \$114.80 \$191.20	<ul> <li>Showering, personal hygiene, toileting, dressing and grooming</li> <li>Assistance with mobility and transfers</li> <li>Fitting of aids and appliances e.g., Ted stockings</li> <li>Transport to appointments, shopping and errands</li> <li>Cooking of Meals (more than preparation of ingredients)</li> <li>Comprehensive in-home backup service to ensure client's needs are met while regular carer is away</li> </ul>	

SERVICE TYPE	соѕт				
Nursing  Weekday  Saturday  Sunday  Public Holiday  Minimum service half hour service	Registered Nurse	\$80.00 - \$130.00  Price will vary as dependent upon location	Services may include     wound care, medication     administration, general     health assessments &     clinical reviews		
Transport		Per Kilometer \$1.45	<ul> <li>Travel associated within client service e.g., appointments, shopping</li> <li>Travel to clients (if required)</li> </ul>		
Home & Garden Maintenance	\$60.00 - \$100.00  Price will vary as dependent upon location		<ul> <li>Minor repairs and maintenance, garden and yard e.g., lawn mowing, clean gutters, windows, rubbish collection</li> <li>Rubbish and waste disposal, transport to tip etc. (Client pays tip fees)</li> </ul>		
Cancellations  More than 24 hours' notice  Less than 24 hours' notice	Fu	Per shift  No charge  all Cost of Shift	<ul> <li>Genuine emergencies excepted</li> <li>Cancellation fees may be waived at Kirinari's discretion</li> </ul>		
No-Show  No cancellation, staff attend for service, client not in attendance	<b>Per shift</b> Full Cost of Shift		<ul> <li>Genuine emergencies excepted</li> <li>No Show fees may be waived at Kirinari's discretion</li> </ul>		



## **PUBLIC HOLIDAYS 2024-25**

Kirinari Community Services Limited, Hume- Riverina Branch Certified Agreement 2006 - 2008, defines the terms and conditions under which Kirinari Home Care staff are employed, and identifies public holidays for which staff must be paid penalty rates as gazetted.

## **SERVICES**

#### **Domestic Care**

Domestic Care is only provided on weekdays between the hours of 7.00am – 8.00pm. The minimum service provided is for one hour, and thereafter can be increased in half hour blocks e.g., one and a half hours, two hours, two and a half hours etc.

#### Welfare check

30-minute minimum service, includes medication prompting.

#### **Personal Care**

- Personal care is provided on weekdays between the hours of 7.00am 8.00pm. The minimum service provided is for half an hour, and thereafter can be increased in half hour blocks e.g., one hour, one and a half hours, two hours etc.
- Between the hours of 8.00pm 10.00pm Personal Care services are provided in one-hour blocks only.
- · All Weekend services are provided in one-hour blocks only e.g., one hour, two hours etc. and incur weekend rates.
- All Public Holiday services are provided in one-hour blocks only and incur Public Holiday rates.

## **GOODS & SERVICES TAX**

Services charged directly to private clients for personal care, domestic home care, respite services and sleepovers are GST exempt; however, private clients are required to pay GST on home & garden maintenance services. All services brokered to Kirinari by other agencies will be subject to GST.

### **ON-CALL**

Kirinari operates an after-hours on-call service for agencies, clients and staff, for contact in the event of an emergency outside office hours. Agencies and clients should contact on-call number **02 6062 4609** to advise of any genuine emergency. Agencies and clients may also use this service out of hours to advise of service cancellations as a result of a genuine emergency. Non-emergency calls should be referred to the main office telephone number **02 6056 6477** between office hours of 9.00am and 5.00pm.

#### **CANCELLATIONS**

Agencies and private clients are requested to give Kirinari Roster Coordinators at least 24 hours' notice of the cancellation of any of their rostered services. This is because Kirinari staff require a minimum of 24 hours' notice of changes to their rostered hours. Agencies / clients will be billed for the cost of cancelled shifts if inadequate notice has been given. Genuine emergencies can and do happen and will necessitate the cancellation of services from time to time without adequate notice to Kirinari. Cancellation fees can be waived by Kirinari at its sole discretion.

#### **NO SHOW**

Where no notification of a service cancellation is received, and staff attended to deliver service, a No-Show fee will be charged. Genuine emergencies excepted.

## **QUESTIONS**

Please contact the Service Coordinator at Kirinari on telephone **02 6056 6477** during business hours if you have any questions about fees or any other Home Care matters.

## **SECURITY STATEMENT**

This Fee Schedule is confidential and contains privileged information. If you are not the intended recipient you must not use, disclose, copy, or distribute this document. Confidentiality and legal privilege attached to this communication are not waived or lost by reason of mistaken or accidental delivery to you. If you have received the document in error, please destroy securely and notify the sender.

The above rates may be subject to change in accordance with applicable industrial instruments, legislative change and service reviews.

## **RATES SUBJECT TO CHANGE**

Please note that rates and fees may be updated periodically to reflect changes in the costs of delivering services. You will be given reasonable notice of any changes to the rates and fees schedule.

Call us: 1300 547 462

Send an email: communitycare@kirinari.com.au

kirinari.com.au

