

SUPPORT4ME HOMECARE PACKAGE FEE SCHEDULE

(KIRINARI COMMUNITY SERVICES)

Effective From 1st August 2023 to 30th June 2024

FEE TYPE		COST	
Care Coordination Fee <i>Fee will not be charged if customer is on leave for entire calendar month</i>	Level Level 1 Level 2 Level 3 Level 4	Per Fortnight \$70.98 \$124.74 \$271.46 \$411.46	<ul style="list-style-type: none"> Develop your care plan based on your needs, goals and preferences Liaise with other providers of your behalf Manage your package budget Support and advocate for you
Package Management Fee <i>Fee will not be charged if customer is on leave for entire calendar month or no services/purchases made during calendar month</i>	Level Level 1 Level 2 Level 3 Level 4	Per Fortnight \$31.50 \$62.36 \$135.70 \$182.86	<ul style="list-style-type: none"> Services associated with the ongoing administration and organisational activities that ensure ongoing delivery of your package
Income Tested Fee (ITF)	<p>The ITF is a government-imposed fee determined through an income assessment. This fee is a daily fee and is different for everyone. It is based off individual income, including your pension. This fee will reduce the governments contribution towards your Homecare Package. Providers are obligated to invoice and collect payment for customer ITF.</p> <p>For more information please visit: https://www.myagedcare.gov.au/home-care-package-costs-and-fees</p>		

SERVICE TYPE		COST		
Domestic /Meal Prep Weekday	Qualified staff	Half Hour N/A	Hour \$63.70	<ul style="list-style-type: none"> General domestic assistance with household tasks Meal Preparation (not cooking of meals)
Personal / Respite Care Weekday Only hour service: Weekday Evening Saturday Sunday Public Holiday <i>Only personal care available for weekday half hour service</i>	Qualified staff	Half Hour \$47.00 N/A N/A N/A N/A	Hour \$63.70 \$70.40 \$87.80 \$111.90 \$134.50	<ul style="list-style-type: none"> Showering, personal hygiene, toileting, dressing and grooming Medication Prompting Only Assistance with mobility and transfers Fitting of aids and appliances e.g., Ted stockings Transport to appointments, shopping and errands Cooking of Meals (more than preparation of ingredients) Comprehensive in-home backup service to ensure client's needs are met while regular carer is away
Personal /Respite Care - Complex Weekday Weekday Evenings Saturday Sunday Public Holiday	Qualified staff	Half Hour N/A N/A N/A N/A N/A	Hour \$67.20 \$75.30 \$90.00 \$115.00 \$146.00	<ul style="list-style-type: none"> Clients requiring specialised services e.g.: use of hoist, complex behaviours or high medical needs such as epilepsy management, stoma care, and oxygen therapy Care provided outside normal work hours Client holidays, overnight visits and excursions (by negotiation) Medication prompting only
Sleepover - Inactive (allowance) Weekday Sat & Sun Public Holiday <i>Overnight 8 hours</i>	Qualified staff	Quote		<ul style="list-style-type: none"> A member of staff remains on client premises throughout night Staff member sleeps during sleepover time <p>Note: an inactive sleepover becomes active if the staff member has to get up to the client more than three (3) times during the night OR actively provides care for more than one (1) hour</p>



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Sleepover - Active (per hour) Weekday 10.00pm-7.00am Saturday 10.00pm-7.00am Sunday 10.00pm-7.00am Public Holiday 10.00pm-7.00am	Qualified staff	Quote	<ul style="list-style-type: none"> Staff member expected to provide care to client during the night hours e.g.: toileting, repositioning Staff member will remain awake during this time
Nursing Weekday Saturday Sunday Public Holiday <i>Minimum service half hour service</i>	Registered Nurse	Quote	Services may include wound care, medication administration, general health assessments & clinical reviews
Transport	Per Kilometer \$1.00 Travel Time If required as per service rate		<ul style="list-style-type: none"> Travel associated within client service e.g., appointments, shopping Travel to clients
Home & Garden Maintenance	Quote		<ul style="list-style-type: none"> Minor repairs and maintenance, garden and yard e.g., lawn mowing, clean gutters, windows, rubbish collection Rubbish and waste disposal, transport to tip etc. (Client pays tip fees)
Cancellations More than 24 hours' notice Less than 24 hours' notice	Per shift No charge Full Cost of Shift		<ul style="list-style-type: none"> Genuine emergencies excepted Cancellation fees may be waived at Support4me's discretion
No-Show No cancellation, staff attend for service, client not in attendance	Per shift Full Cost of Shift		<ul style="list-style-type: none"> Genuine emergencies excepted No Show fees may be waived at Support4me's discretion
All Quotes are GST exclusive			
If a service that you are looking for is not stated, please contact the Community Care Coordinator to discuss your individual needs			



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PUBLIC HOLIDAYS 2023-24

Kirinari Community Services Limited, Hume- Riverina Branch Certified Agreement 2006 - 2008, defines the terms and conditions under which Kirinari Home Care staff are employed, and identifies public holidays for which staff must be paid penalty rates as gazetted.

SERVICES

Domestic Care

Domestic Care is only provided on weekdays between the hours of 7.00am – 8.00pm. The minimum service provided is for one hour, and thereafter can be increased in half hour blocks e.g., one and a half hours, two hours, two and a half hours etc.

Welfare check

30-minute minimum service, includes medication prompting

Personal Care

Personal care is provided on weekdays between the hours of 7.00am – 8.00pm. The minimum service provided is for half an hour, and thereafter can be increased in half hour blocks e.g., one hour, one and a half hours, two hours etc. Between the hours of 8.00pm – 10.00pm Personal Care services are provided in one-hour blocks only.

All Weekend services are provided in one-hour blocks only e.g., one hour, two hours etc. and incur weekend rates.

All Public Holiday services are provided in one-hour blocks only and incur Public Holiday rates.

GOODS & SERVICES TAX

Services charged directly to private clients for personal care, domestic home care, respite services and sleepovers are GST exempt; however, private clients are required to pay GST on home & garden maintenance services. All services brokered to Kirinari by other agencies will be subject to GST.

TRAVEL

Travel reimbursement must be paid to Kirinari staff when they are required to use their own personal vehicle to either transport a client or else perform errands for the client.

ON-CALL

Kirinari operates an after-hours on-call service for agencies, clients and staff, for contact in the event of an emergency outside office hours. Agencies and clients should contact on-call number **02 6062 4609** to advise of any genuine emergency. Agencies and clients may also use this service out of hours to advise of service cancellations as a result of a genuine emergency. Non-emergency calls should be referred to the main office telephone number **02 6056 6477** between office hours of 9.00am and 5.00pm.

CANCELLATIONS

Agencies and private clients are requested to give Kirinari Roster Coordinators at least 24 hours' notice of the cancellation of any of their rostered services. This is because Kirinari staff require a minimum of 24 hours' notice of changes to their rostered hours. Agencies / clients will be billed for the cost of cancelled shifts if inadequate notice has been given.

Genuine emergencies can and do happen and will necessitate the cancellation of services from time to time without adequate notice to Kirinari. Cancellation fees can be waived by Kirinari at its sole discretion.

NO SHOW

Where no notification of a service cancellation is received, and staff attended to deliver service, a No-Show fee will be charged. Genuine emergencies excepted.

QUESTIONS

Please contact the Service Coordinator at Kirinari on telephone **02 6056 6477** during business hours if you have any questions about fees or any other Home Care matters.

SECURITY STATEMENT *This Fee Schedule is confidential and contains privileged information. If you are not the intended recipient you must not use, disclose, copy, or distribute this document. Confidentiality and legal privilege attached to this communication are not waived or lost by reason of mistaken or accidental delivery to you. If you have received the document in error, please destroy securely and notify the sender.*

The above rates may be subject to change in accordance with applicable industrial instruments, legislative change and service reviews.